



Contact information:

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Name  
Title  
Department

Phone  
Web/Fax  
E-mail

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Name  
Title  
Department

Phone  
Web/Fax  
E-mail

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Compatibility overview for  
Shoretel



[jabra.com/shoretel](http://jabra.com/shoretel)



# Jabra - Shoretel Compatibility Guide

# Professional headsets

Stay in touch throughout the office

## Jabra Evolve™ Series

- Made for voice and music
- Passive noise cancellation and
- Active noise cancellation - Evolve 80
- Busylight - Evolve 40, 65 and 80
- Discrete boom arm - Evolve 40, 65 and 80
- Smartphone & Tablet Ready - Evolve 40, 65 and 80
- Listen in - Evolve 80



Image shows the Jabra Evolve™ 80.

## Jabra Motion™ Office – stay in touch wherever you go

- One headset for all your phones
- Touch screen/touch sensors for optimum call control
- Multiuse connectivity: mobile phone, softphone and desk phone
- Easy installation with SmartSetup wizard
- Wideband sound and Digital Signal Processing for clearer calls
- Dual microphone Noise Blackout™
- Easy call-handling with PC Call Manager, keyboard shortcuts and dial pad for mobile and softphones
- Up to 100 m / 300 ft wireless Bluetooth® range (25 m / 80 ft for mobile phone)¹



Image shows the Jabra Motion™ Office with base station and touch screen.

## Jabra Pro™ 9400 Series – stay in touch around the office

- One headset for all your phones
- Touch screen/touch sensors for optimum call control
- Multiuse connectivity: desk phone, softphone and mobile phone
- Easy installation with SmartSetup wizard
- Wideband sound and Digital Signal Processing for clearer calls
- Dual microphone Noise Blackout™ or Noise-cancelling microphone variants
- Easy call-handling with PC Call Manager, keyboard shortcuts and dial pad for mobile and softphones
- Up to 150 m / 450 ft wireless range¹



Image shows the Jabra Pro™ 9470 with dual microphone Noise Blackout technology.

### Did you know?

Ready for Unified Communications (UC). Jabra UC-ready headsets offer true wideband sound and plug-and-play capability with UC systems from leading Jabra suppliers. Learn more at: [www.jabra.com/uc](http://www.jabra.com/uc)

¹ Range varies according to the environment in which the headset is used

# Customized

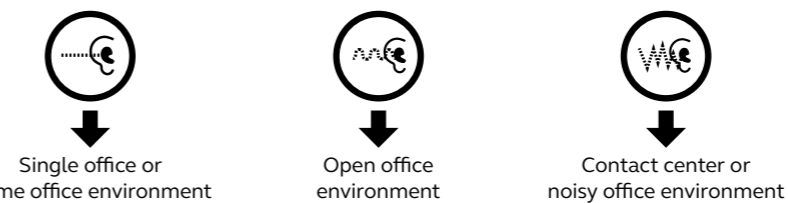
Four simple steps to the best headset selection for your customers

## 1. What is your predominant work environment?



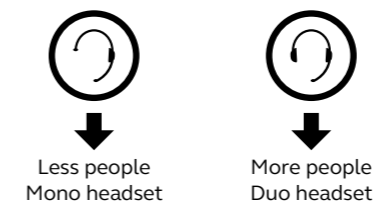
- Advantages of wireless headsets
- Better freedom of movement
  - Accepting calls while away from the workstation
  - Privacy option for difficult calls
  - Built-in narrowband and wideband audio feature

## 2. In which environment will you be using the headset?



- Headsets will help optimize your work environment because they ...
- Protect you from sudden noise peaks
  - Keep the reception volume under 85 dB
  - Lower the noise level in the office
  - Filter background noises
  - Offer the best voice and sound quality

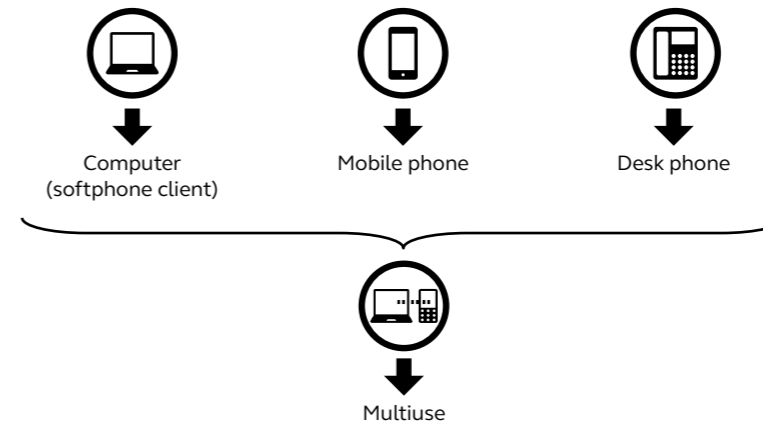
## 3. How many people share your office?



- Mono headsets
- Best choice for quiet/moderate noise office environments
  - Interchangeable with three wearing styles
  - Does not shield external noise completely
  - Conversation with colleagues is possible

- Duo headsets
- Best solution for noisy office environments
  - Lower the noise level
  - Hearing quality increases
  - Ability to concentrate improves

## 4. What devices will be connected to the headset?



- Advantages of headsets
- Future-proof thanks to seamless connection to all devices
  - Interface between conventional desk phone, IP-based PC telephony and mobile phone
  - Hands-free conversations
  - Strain relief for shoulder and neck muscles
  - More flexibility and fun while working
  - A professional appearance

Partnership and technology partner status

Headsets with seal of approval

Certifications are a recognised quality feature for all products. They not only guarantee compliance with manufacturer-specific standards, but also ensure the availability of additional functionality

As individual as you are

Three different wearing styles offer flexibility and comfort

Headband







Neckband

Earhook



# Wireless solutions for Shoretel phones









1 Select an existing phone	ShoreTel IP 110 ShoreTel IP 115	ShoreTel IP 212 ShoreTel IP 230 ShoreTel IP 230g ShoreTel IP 265	ShoreTel IP 420 ShoreTel IP 480 ShoreTel IP 480g ShoreTel IP 485g	ShoreTel IP 530 ShoreTel IP 560 ShoreTel IP 560g ShoreTel IP 565 ShoreTel IP 565 via Bluetooth <sup>3</sup>	ShoreTel IP 655	Communicator 13.1 Call Manager Softphone	Communicator 14	Meaning of arrow colours
2 Link options and RHL/EHS/RCC requirements	EHS not supported	 Jabra EHS Adapter 86 Jabra Link 14201-20			Audio only	RCC possible using Jabra Direct		 EHS headset Call acceptance is possible directly from the headset (Electronic Hook Switch)
3 Matching headset and item number	1 Jabra Pro 9470 MonoNB 2 Jabra Pro 9465 DuoNC 3 Jabra Pro 9460 MonoNC 4 Jabra Pro 9460 Duo NC 5 Jabra Pro 9450 MonoNC 6 Jabra Pro 9450 MonoNC 7 Jabra Pro 9450 MonoNC			 161 Jabra Pro 920 Duo 10 Jabra Pro 920 8 Jabra Pro 925, NC 15 Jabra Motion Office	 1 Jabra Pro 9470 Mono NB 2 Jabra Pro 9465 Duo NC 3 Jabra Pro 9460 Mono, NC 4 Jabra Pro 9460 Duo NC 5 Jabra Pro 9450 Mono NC 6 Jabra Pro 9450 Mono NC 7 Jabra Pro 9450 Mono NC		11 Jabra Pro 930, NC 162 Jabra Pro 930, NC Duo 9 Jabra Pro 935, NC 15 Jabra Motion Office 18 Jabra Motion UC <sup>2</sup> 70 Jabra Speak 510+ <sup>2</sup> 76 Jabra Speak 810	 Standard headset The phone does not support electronic call acceptance, EHS (Electronic Hook Switch)
							 VOIP Softphone. Headsets for use with computers or VoIP softphones	

<sup>3</sup> supports Jabra Bluetooth Headsets

# Corded solutions for Shoretel phones



1 Select an existing phone	Call Manager Softphone Communicator 13.1 Communicator 14	ShoreTel IP 110 ShoreTel IP 115	ShoreTel IP 212 ShoreTel IP 230 ShoreTel IP 230g ShoreTel IP 265	ShoreTel IP 420 ShoreTel IP 480 ShoreTel IP 480g ShoreTel IP 485g	ShoreTel IP 530 ShoreTel IP 560 ShoreTel IP 560g ShoreTel IP 565	ShoreTel IP 655	IP Wireless Phone 930D	Meaning of arrow colours
2 Link options and RHL/EHS/RCC requirements			 <b>104</b> Jabra GN1200	Or	 <b>97</b> Jabra Link 850 <b>98</b> Jabra Link 860		 <b>110</b> Connector cable (QD-Jack 2,5mm)	 EHS headset Call acceptance is possible directly from the headset (Electronic Hook Switch)
3 Matching headset and item number	<b>31</b> Jabra Biz 2400 II USB Mono NC <b>32</b> Jabra Biz 2400 II USB Duo NC <b>35</b> Jabra Biz 2400 II USB Mono NC BT <b>36</b> Jabra Biz 2400 II USB Duo NC BT <b>136</b> Jabra Biz 2300 USB Mono NC <b>137</b> Jabra Biz 2300 USB Duo NC <b>166</b> Jabra Biz1500 USB Mono NC <b>167</b> Jabra Biz1500 USB Duo NC <b>75</b> Jabra Speak 410 OD <sup>1</sup> <b>79</b> Jabra Speak 510 <sup>1</sup> & 510+ <b>150</b> <b>151</b> Jabra Evolve 20 UC <b>152</b> <b>153</b> Jabra Evolve 30 IIUC <b>154</b> <b>155</b> Jabra Evolve 40 UC <b>158</b> Jabra Evolve 80 UC		<b>28</b> Jabra Biz 2400 II Mono, NC <b>30</b> Jabra Biz 2400 II Duo, NC	Or	<b>164</b> Jabra Biz 1500 Mono NC <sup>2</sup> <b>165</b> Jabra Biz 1500 Duo NC <sup>2</sup>		<b>130</b> Jabra Biz 2300 Mono NC <b>131</b> Jabra Biz 2300 Duo NC	 Standard headset The phone does not support electronic call acceptance, EHS (Electronic Hook Switch)
								 VOIP Softphone. Headsets for use with computers or VoIP softphones

<sup>1</sup> No EHS adapter required  
<sup>2</sup> No RCC, only volume and mute control



## Wireless solutions for Shoretel phones



Jabra Model	1 Jabra Pro™ 9470	2 Jabra Pro™ 9465	3 Jabra Pro™ 9460 Mono Jabra Pro™ 9460 Duo	4 Jabra Pro™ 9450	5 Jabra Pro™ 9450 Mono Jabra Pro™ 9450 Duo
Connectivity/ Noise environment					
Microphone/ Boom arm	Noise Blackout™/ MidiBoom	Noise Cancelling/ FlexBoom	Noise Cancelling/ FlexBoom	Noise Cancelling/ MidiBoom	Noise Cancelling/ FlexBoom
Speakers	Mono	Duo	Mono/Duo	Mono	Mono/Duo



Jabra Model	8 Jabra Pro™ 925	9 Jabra Pro™ 935	10 Jabra Pro™ 920 161 Jabra Pro™ 920 Duo	11 Jabra Pro™ 930 162 Jabra Pro™ 930 Duo	156 Jabra Evolve 65 UC Mono 157 Jabra Evolve 65 UC Stereo
Connectivity/ Noise environment					
Microphone/ Boom arm	Noise Cancelling/ Fixed	Noise Cancelling/ Fixed	Noise Cancelling/ Fixed	Noise Cancelling/ Fixed	Omni Directional/ FlexBoom
Speakers	Mono	Mono	Mono/Duo	Mono/Duo	Mono/Stereo



Jabra Model	140 Jabra Stealth UC	13 Jabra Motion UC	14 Jabra Motion UC with travel & charge kit	15 Jabra Motion Office
Connectivity/ Noise environment				
Microphone/ Boom arm	Noise Blackout™	Noise Blackout™	Noise Blackout™	Noise Blackout™
Speakers	Mono	Mono	Mono	Mono

## Corded solutions for Shoretel phones



Jabra Model	28 Jabra Biz™ 2400 II Mono 30 Jabra Biz™ 2400 II Duo	31 Jabra Biz™ 2400 II USB Mono 32 Jabra Biz™ 2400 II USB Duo	35 Jabra Biz™ 2400 II USB Mono 36 Jabra Biz™ 2400 II USB Duo	130 Jabra Biz™ 2300 Mono 131 Jabra Biz™ 2300 Duo	136 Jabra Biz™ 2300 Mono USB 137 Jabra Biz™ 2300 Duo USB
Connectivity/ Noise environment					
Microphone/ Boom arm	Noise Cancelling/ FreeSpin	Noise Cancelling/ FreeSpin/Bluetooth	Noise Cancelling/ FreeSpin	Noise Cancelling/ FreeSpin	Noise Cancelling/ FreeSpin
Speakers	Mono/Duo	Mono/Duo	Mono/Duo	Mono/Duo	Mono/Duo



Jabra Model	164 Jabra Biz™ 1500 Mono 165 Jabra Biz™ 1500 Duo	166 Jabra Biz™ 1500 USB Mono 167 Jabra Biz™ 1500 USB Duo
Connectivity/ Noise environment		
Microphone/ Boom arm	Noise Cancelling/ FlexBoom	Noise Cancelling/ FlexBoom
Speakers	Mono/Duo	Mono/Duo



Jabra Model	79 Jabra Speak™ 510+	78 Jabra Speak™ 510	75 Jabra Speak™ 410	76 Jabra Speak™ 810
Connectivity/ Noise environment				
Microphone/ Boom arm	Omni Directional	Omni Directional	Omni Directional	ZoomTalk Technology
Speakers	Mono	Mono	Mono	Mono



Jabra Model	150 Jabra Evolve™ 20 Mono 151 Jabra Evolve™ 20 Stereo	152 Jabra Evolve™ 30 II UC Mono 153 Jabra Evolve™ 30 II UC Stereo	154 Jabra Evolve™ 40 UC Mono 155 Jabra Evolve™ 40 UC Stereo	155 Jabra Evolve™ 80
Connectivity/ Noise environment				
Microphone/ Boom arm	Noise Cancelling/ FlexBoom	Noise Cancelling/ FlexBoom	Noise Cancelling/ FlexBoom	Noise Cancelling/ FlexBoom
Speakers	Mono/Stereo	Mono/Stereo	Mono/Stereo	Stereo

<sup>1</sup> This product is no longer available for sale  
<sup>2</sup> Connects to IP desk phone via USB



# Ordering information

Wireless solutions			EMEA item No#	UK item No#	NA item No#	APAC item No#
Jabra Pro™ 9470	NB	1	9470-26-904-101	9470-26-904-102	9470-66-904-105	9470-26-904-102 or -103
Jabra Pro™ 9465	NC Duo	2	9465-29-804-101	9465-29-804-102	9465-69-804-105	9465-29-804-102 or -103
Jabra Pro™ 9460	NC Mono	3	9460-25-707-101	9460-25-707-102	9460-65-707-105	9460-25-707-102 or -103
Jabra Pro™ 9460 Duo	NC Duo	4	9460-29-707-101	9460-29-707-102	9460-69-707-105	9460-29-707-102 or -103
Jabra Pro™ 9450	NC Mono Midi	5	9450-25-507-101	9450-25-507-102	9450-65-507-105	9450-25-507-102 or -103
Jabra Pro™ 9450 Flex	NC Mono Flex	6	9450-25-707-101	9450-25-707-102	9450-65-707-105	9450-25-707-102 HK/SG; -103 AU/NZ; -106 JP
Jabra Pro™ 9450 Duo	NC Duo Flex	7	9450-29-707-101	9450-29-707-102	9450-69-707-105	9450-29-707-102 or -103
Jabra Pro™ 925	NC	8	925-15-508-201	925-15-508-202	915-55-508-205	935-25-509-202 HK/SG or -203 AU/NZ
Jabra Pro™ 925 2G4	NC		N/A	N/A	915-55-508-185	915-55-508-182 or 185
Jabra Pro™ 935	NC	9	935-25-509-201	935-25-509-202	935-25-509-205	935-25-509-202 HK/SG; -203 AU/NZ
Jabra Pro™ 935 2G4	NC		N/A	N/A	935-25-509-185	935-25-509-182 or 185
Jabra Pro™ 920	NC	10	920-25-508-101	920-25-508-102	920-65-508-105	920-25-508-102 or -103
Jabra Pro™ 920 Duo	NC Duo	161	920-29-508-101	920-29-508-102	920-69-508-105	920-29-508-102 or -103
Jabra Pro™ 930	NC	11	930-25-509-101	930-25-509-102	930-65-509-105	930-25-509-102 or -103
Jabra Pro™ 930 Duo	NC Duo	162	930-29-509-101	930-29-509-102	930-69-509-105	930-29-509-102 or -103
Jabra Stealth UC	NB	140	5078-230-109	5078-230-109	5078-230-109	5078-230-109
Jabra Motion Office	NB	15	6670-904-101	6670-904-102	6670-904-105	6670-904-103
Jabra Motion UC	NB	13	6630-900-101	6630-900-102	6630-900-105	6630-900-102 HK/SG; -103 AU/NZ
Jabra Motion UC with travel & charge kit	NB	14	6640-906-101	6640-906-102	6640-906-105	6640-906-102 HK/SG; -103 AU/NZ
Jabra Evolve 65	Mono	156	6593-829-309	6593-829-309	6593-829-309	6593-829-309
Jabra Evolve 65	Duo	157	6599-829-309	6599-829-309	6599-829-309	6599-829-309

Corded solutions			EMEA item No#	UK item No#	NA item No#	APAC item No#
Jabra Biz™ 2400 II	NC Mono	28	2406-820-204	2406-820-204	2403-820-205	2403-820-205
Jabra Biz™ 2400 II	NC Duo	30	2409-820-204	2409-820-204	2409-820-205	2409-820-205
Jabra Biz™ 2400 II USB	NC Mono	31	2496-829-209	2496-829-209	2496-829-209	2496-829-209
Jabra Biz™ 2400 II USB	NC Duo	32	2499-829-209	2499-829-209	2499-829-209	2499-829-209
Jabra Biz™ 2400 II USB	NC Mono BT	35	2496-829-209	2496-829-209	2496-829-209	2496-829-209
Jabra Biz™ 2400 II USB	NC Duo BT	36	2499-829-209	2499-829-209	2499-829-209	2499-829-209
Jabra Biz™ 2300	NC Mono	130	2303-820-104	2303-820-104	2303-820-105	2303-820-105
Jabra Biz™ 2300	NC Duo	131	2309-820-104	2309-820-104	2309-820-105	2309-820-105
Jabra Biz™ 1500	NC Mono	164	1513-0154	1513-0154	1513-0157	1513-0157 ANZ 1513-0153
Jabra Biz™ 1500	NC Duo	165	1519-0154	1519-0154	1519-0157	1519-0157 ANZ 1519-0153
Jabra Biz™ 1500 USB	NC Mono	166	1553-0159	1553-0159	1553-0159	1553-0159 ANZ 1553-0153
Jabra Biz™ 1500 USB	NC Duo	167	1559-0159	1559-0159	1559-0159	1559-0159 ANZ 1559-0153

Corded solutions			EMEA item No#	UK item No#	NA item No#	APAC item No#
Jabra Evolve 20 UC	Mono	150	4993-829-209	4993-829-209	4993-829-209	4993-829-209
Jabra Evolve 20 UC	Stereo	151	4999-829-209	4999-829-209	4999-829-209	4999-829-209
Jabra Evolve 30 II UC	Mono	152	5393-829-309	5393-829-309	5393-829-309	5393-829-309
Jabra Evolve 30 II UC	Stereo	153	5399-829-309	5399-829-309	5399-829-309	5399-829-309
Jabra Evolve 40 UC	Mono	154	6393-829-209	6393-829-209	6393-829-209	6393-829-209
Jabra Evolve 40 UC	Stereo	155	6399-829-209	6399-829-209	6399-829-209	6399-829-209
Jabra Evolve 80 UC	Stereo	158	7899-829-209	7899-829-209	7899-829-209	7899-829-209
Jabra Speak™ 410	OD	75	7410-209	7410-209	7410-209	7410-209
Jabra Speak™ 510	OD	78	7510-209	7510-209	7510-209	7510-209
Jabra Speak™ 510+	OD	79	7510-409	7510-409	7510-409	7510-409
Jabra Speak™ 810	OZT	76	7810-209	7810-209	7810-209	7810-209

Adapters			EMEA item No#	UK item No#	NA item No#	APAC item No#
Jabra Link™ 14201-20	EHS Adapter	86	14201-20	14201-20	14201-20	14201-20
Jabra Link™ 850		97	850-09	850-09	850-09	850-09
Jabra Link™ 860		98	860-09	860-09	860-09	860-09
Jabra GN8210		101	82102-01	82102-02	82102-05	82102-03
Jabra GN1200		104	88011-99	88011-99	88011-99	88011-99
Jabra GN DanaSwitch		106	1600-719	1600-719	1600-719	1600-719
Jabra GN1000		108	1000-04	01-0397	01-0369	01-0397

Connector cables			EMEA item No#	UK item No#	NA item No#	APAC item No#
Connector cable (QD-Jack 2,5mm)		110	8800-00-46	8800-00-46	1005143	1005143
Connector cable (RJ9-Jack 2,5mm)		112	8800-00-75	8800-00-75	8800-00-75	8800-00-75

NC = Noise-cancelling  
 OD = Omni Directional  
 NB = NoiseBlackout™  
 N/A = Not available